# WELCOME! FOOD MANAGER CERTIFICATION HOW TO GUIDE "

## 1- How to Login and Get Started.

## 2- Your Online Video Training

# 3- How do I Schedule my Final Exam?

#### **4- CHECKLIST FOR THE DAY OF THE EXAM**

# 1- How to Login and Get Started.

#### START AT WEBSITE: <u>www.alwaysfoodsafe.com</u>



#### FORGOT PASSWORD? CLICK HERE: <u>https://login.ncco.com/ForgotPassword</u>

## ALREADY A MEMBER? LOGIN! IF NOT, JUST CREATE A NEW ACCOUNT

Login Portal		Login Portal	
ALREADY A MEMBER? LOGIN!	Always 🕗	CREATE A NEV ACCOUNT	Always Food Safe
	Food Safe®		Please enter the details below to register your account. If you already have an account please go to login here. Email
OR CREATE A NEW ACCOUNT	Username Password Password		First Name
	Remember My Login      Login      New User?		Password Must be at least six characters long and include 2 of the following: lowercase, uppercase, number, or special character. Confirm Password
			Create Account

#### FROM HOME PAGE: GO TO YOUR COURSES

#### FROM POP-UP WINDOW: "CONTINUE TRAINING"



# 2-Your Online Video Training

NUE TO SECTION 3: HOW TO SCHEDULE MY FI

TAKING THE LESSONS BUT ONLY THE EXAM

NAL EXAM?

#### **GET STARTED WITH YOUR LESSONS!**





### EACH CHAPTER HAS A MANDATORY MINIMUM TIMER







# 3- How to Schedule my Final Exam ?

#### **IMPORTANT: PREMIUM SCHEDULING FEES**

ProctorU charges additional fees for **Same Day** and **Next Day Exams** as listed below:

Same Day Exams: Next Day Exams: Exams 48hrs – 72hrs: \$12 Premium Fee.\$8 Premium Fee.\$4 Premium Fee.

These fees are paid directly to ProctorU at time of scheduling, not to Always Food Safe.

**NO ADDITIONAL CHARGES WHEN YOU SCHEDULE YOUR EXAM THREE DAYS IN ADVANCE** 

Please plan and schedule your exam at least three days in advance!

#### FIRST STEP: ACTIVATE THE FINAL EXAM



## AGREE TO TERMS AND CONDITIONS, AND FILL IN YOUR INFORMATION.

Exam Activation	×		Exam Activation			
Please review	and agree to the important information below about your proctor method choice.					
You have chosen:	Remote proctoring					
How it works:	At your scheduled exam time, you will log into ProctorU to connect with a proctor.	Dr	Langua	age:		Name On Certificate:
	Once connected, they will verify your identity by checking your photo ID, and make sure your computer, microphone, and webcam are ready for the examination. Your	itie	English	٥		Lisa 🗾 / 🗭
	conditions to ensure you have a smooth testing experience and to ensure no cheating occurs. You will not be allowed breaks during the exam, including going to		Phone Number:	1112223333		
	the restroom.			Addroos	Confinm	ation
Approximate wait:	0 - 4 days Standard scheduling is included at no additional cost and allows you to book your exam session as soon as 72 hours in advance. If you wish, the following		Line 1:	Address Line 1	CONTINUE	acion
	premium scheduling options can be purchased at the time of scheduling,					
	subject to availability:		Line 2:	Address Line 2		
	Additional fee for sessions 24 - 72 hours in the future: \$8					
	Additional fee for sessions less than 24 hours in the future: \$12	SUBMIT	City:	City		
	If you require accommodations such as translators or extra time to take the		State:			Zip Code:
	exam, please contact Always Food Safe at least 10 days before your scheduled session for review and approval.	Here	Alabama		¢	Zip Code
Location:	You can choose any place you like, as long as it meets the following guidelines:				YES	
	The test room must be quiet and free of interruptions, with no one else present, free					
	of objects that a test-taker might use for assistance on the exam (such as phones,					
	another computer, a second display, tablets, notebooks, and pens/pencils).					
	When you connect with the proctor, they will ask you to pan your webcam around the				_	
	roolm to make sure all prohibited items are removed prior to starting your exam.					

### **CREATE AN ACCOUNT WITH "ProctorU"**

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## COMPLETE YOUR INFORMATION AND SCHEDULE YOUR EXAM

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### FOR SUPPORT 24/7 CLICK ON "Need Help? Chat Now!"

B Have Questions?	Test Your Ed	quipment	Schedule New Session
ACTIVE EXAMS Food 525	DATE & TIME	status act	TIONS
Always Ava	ilable 24/	7	



# 4- CHECKLIST AND STEPS FOR THE DAY OF THE EXAM



## THE DAY OF THE EXAM Checklist for Taking your Exam.

#### $\sqrt{}$ To take your Practice Exam click on this LINK.

- $\sqrt{10}$  Have your Government-Issue I.D. ready to show the Proctor.
- $\sqrt{M}$  Make sure you are in a private room with no distractions.
- $\sqrt{\rm Login}$  10 15 minutes before your scheduled time and "TEST YOUR EQUIPMENT".
- $\sqrt{10}$  Have a clean desk, no headphones, no smart watches and no notes or documents on your desk. Cell phone is not allowed.
- $\sqrt{\text{Watch this short video about your Pre-Exam Checklist.}}$
- $\sqrt{\rm Mark}$  every answer, and when the exam is completed, just click on the "Submit" button.

 $\sqrt{\text{GOOD LUCK }!!!}$ 

#### THE DAY OF THE EXAM STEPS

#### **STEP 1: LOGIN TO ALWAYS FOOD SAFE**

#### STEP 2: CONNECT WITH A PROCTOR AND SET UP YOUR COMPUTER

STEP 3: GET STARTED WITH YOUR EXAM

#### **STEP 4: YOUR CERTIFICATE.**



# **STEP 1: LOGIN TO "ALWAYS FOOD SAFE"**



#### FIRST STEP IS TO LOGIN AT "ALWAYS FOOD SAFE"



https://login.ncco.com/ForgotPassword

## GO TO YOUR ACCOUNT AND CLICK ON "SCHEDULE OR BEGIN YOUR REMOTELY PROCTORED EXAM"





# STEP 2: CONNECT WITH A PROCTOR AND SET UP YOUR COMPUTER



# REMEMBER TO TEST YOUR EQUIPMENT AND WAIT FOR THE PROCTOR TO CONNECT



### A PROCTOR WILL CONNECT VIA CHATBOX, CHECK YOUR I.D. AND SET UP YOUR COMPUTER

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# **STEP 3: GET STARTED WITH YOUR EXAM**



#### **ONCE SET UP, THE EXAM WILL START!**



## WHEN THE EXAM IS COMPLETED, YOU WILL ANSWER A FINAL QUESTIONNAIRE AND SEE YOUR RESULTS

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# **AFTER THE EXAM: YOUR CERTIFICATE !**



#### PROVISIONAL RESULTS ARE IMMEDIATELY AVAILABLE AFTER COMPLETING YOUR EXAM.

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#### DOWNLOAD YOUR CERTIFICATE!



#### CERTIFICATE

#### Aaron Hickerson

COMPLETION

for successfully completing the standards set forth for the

#### Food Protection Manager

which is accredited by the American National Standards Institute (ANSI) - Certificate for Food Protection (CFP)

Your Certificate will be available for Download three business days after completing your Exam



#1203



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# CONGRATULATIONS!

#### **QUESTIONS OR COMMENTS?**

help@alwaysfoodsafe.com

Always Food Safe company